

May 1, 2007

Mr. Jim McGath
ATC Insulators
367 Old Germantown Road
Metamora, IL 61548

Dear Jim,

A crew of young men from your company arrived at my home yesterday & began work on insulating it. I wish to express my feelings about these men. They arrived at the appointed time & worked untiringly the whole day. They returned this morning on time, and again worked thru the day until the job was completed.

I have nothing but the highest regard for these men, their professionalism, friendliness & dedication to the job. I wish to give special kudos to Scott. He pointed out that there were several loose shingles on the dormer. He volunteered to use my roofing cement to secure them. I have had problems with shingles blowing off in the past & at some expense having them replaced. Scott's thoughtfulness is greatly appreciated.

My wife, Andrea, even commented, to me, on the way they behaved & worked. We have had a lot of work done on our home over the past several years and without a doubt, your people are the best crew we have had work for us. You should be proud of Doug, Korey, Scott, Vern & Waylon. I will not hesitate to recommend ATC Insulators to anyone needing insulation.

Best Regards,

Ned A. Pendleton

Peoria Heights, IL