

January 31, 2008

Dear ATC Insulators,

I am writing you to thank you and tell you how impressed my wife and I are with the customer service that ATC has provided. When we first contacted ATC to insulate our house you detailed exactly what you were going to do, answered all my questions, and executed the work perfectly. When it came time to insulate my house, your crew came on time, completed the job ahead of schedule, and left the worksite cleaner than when they came.

A little over a year later I contacted you about a unique problem and you immediately sent an employee to investigate and correct the problem. We were taken back by this type customer service and how ATC has stood behind their product and workmanship. There are so many companies out there who do not stand behind their work. We can not express how impressed we are with ATC's customer service, workmanship, and the professionalism of the employees that have worked at our house. ATC is top notch and we would recommend you to others.

We think this is how a business should be run. Keep up the great work.

Thank you,

Lance & Julie

LaSalle, IL